

Coronavirus Logistics Impact Survey: 20 March 2020

FTA's weekly Coronavirus Logistics Impact Survey focuses on identifying how operators and purchasers of logistics transport services are dealing with the coronavirus pandemic.

The first survey, conducted between 17 and 19 March 2020, had **553** respondents spanning over **14** sectors in the UK – 38% were small businesses with less than 50 employees, while over one-third were large businesses with more than 250 staff. The majority (91%) were concerned with domestic trade only and over half of them were operators of logistics transport services, with just over one-third being both operators and users of logistics transport services.

What changes have the majority of organisations implemented?*

- Remote working from home to avoid human contact
- Cut back on training
- Flexible working arrangements
- Scaled back or suspended operations
- Cut overtime
- Staff health screenings
- Re-scheduled maintenance programmes
- Unpaid leave/holiday
- Stood staff down for a period
- Increased overtime
- Found alternative suppliers/sourcing
- Frozen pay
- Taken work back in-house
- Diversified the business
- Compulsory paid holidays
- Undertaken deliveries during normally restricted times
- Made redundancies
- Increased number of shifts
- Reduced pay

Implemented (or likely to be)

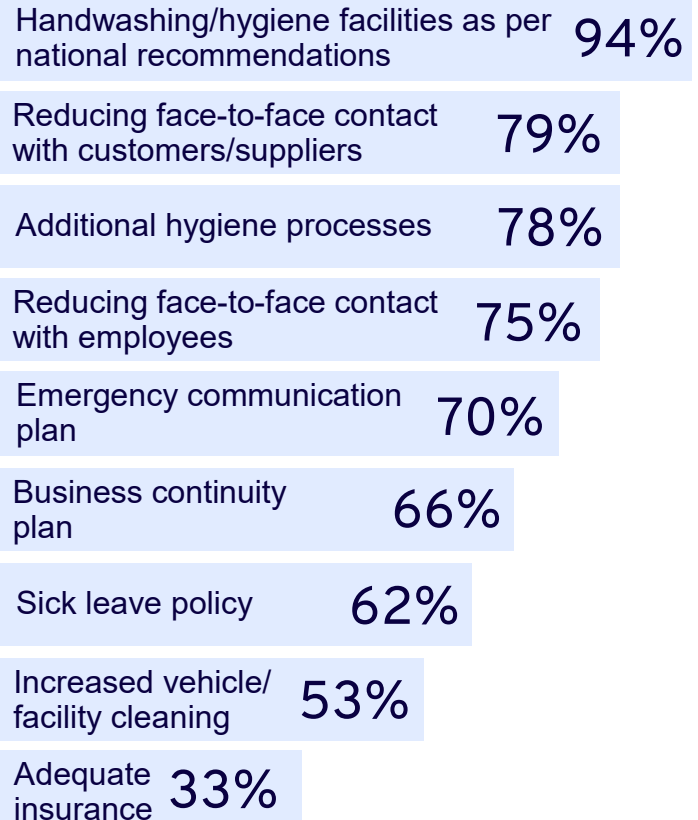
Not yet implemented (or less likely to be)

*In order of reducing likelihood to be implemented.

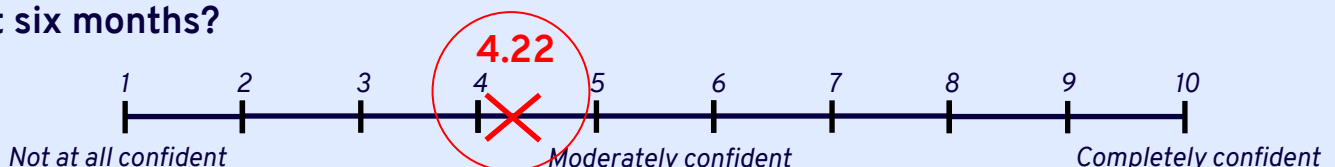


of HGV drivers are in self-isolation due to coronavirus.

Measures in place to deal with coronavirus' impact:

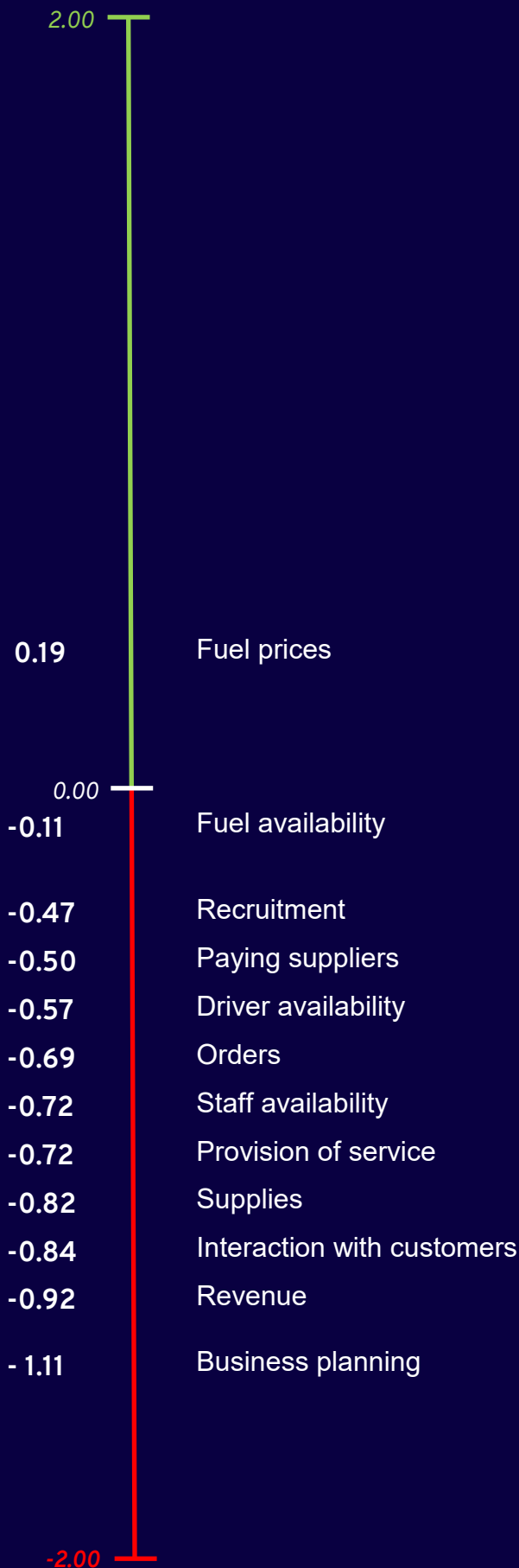


How confident do businesses feel about the business outlook for their company in the next six months?



What impact is the coronavirus currently having on businesses?

-2 = negative impact 0 = no impact 2 = positive impact



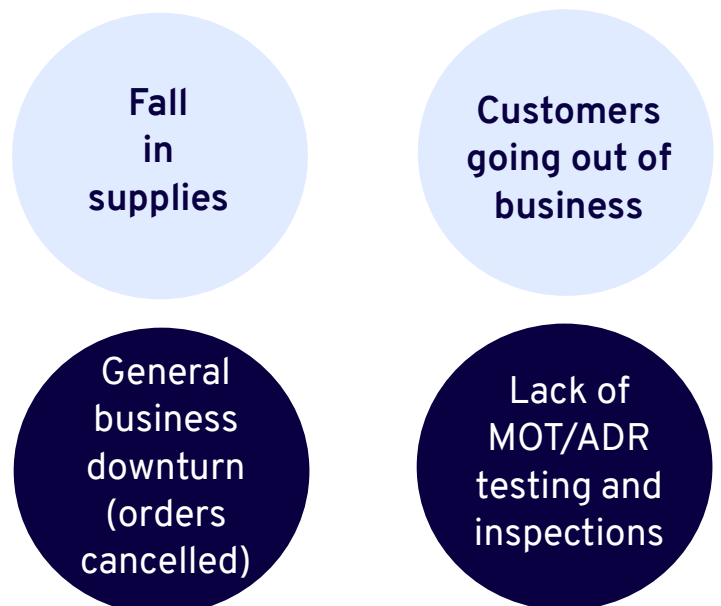
Government measures that would help:

- **Provide financial support** through cash, loans or grants to ensure cash-flow.
- **Increase statutory sick pay** and cover it for longer.
- Support on PAYE, National Insurance, VAT, business rates and Corporation Tax through **payment breaks or deferrals**.
- **Defer business loan repayments**.
- **Relax and extend drivers' hours rules**.
- **Extend inspections and MOT test dates**.

FTA's asks of government:

- **Recognition of the logistics sector as emergency/critical service** (link to care, access to facilities, movement over borders, etc).
- **Relaxation in restrictions on delivery hours** by local authorities to allow re-stocking.
- **Safe and appropriate easements in drivers' hours**.
- **Government-supported industry-wide contingency planning** to address shortages in drivers, vehicle testing, vocational licence acquisition testing, completion of Driver CPC training and medical assessments for vocational licence renewal.
- **Clearer government advice** to the public on scenario planning, to limit panic buying.
- Consideration of packages of appropriate **financial help**.

Other impacts expected:



These results were collected between 17 and 19 March 2020 from answers provided by logistics businesses in our weekly Coronavirus Logistics Impact Survey – to take part, or for more information, please visit:

www.fta.co.uk/coronavirus/survey